

Crisis Safety

- **Know before you go...** Check a reliable source to determine exactly when the hurricane season starts and ends for a chosen destination, not forgetting that weather is unpredictable and out of season hurricanes do happen. Where possible you may want to avoid this period.
- **Keep an eye on the sky...** If you are on holiday in a hurricane prone area make sure that you regularly check local weather reports or ask at the concierge / hotel management for an update on the weather situation.
- **Don't get left behind...** Where a hurricane is predicted that will hit with sufficient force to cause structural damage or loss of life it is quite likely that evacuations may be ordered by the local authorities. This can happen as far away as 72 hours before the hurricane hits so ensure that the hotel management knows where you are and how to connect you should this be necessary.
- **Stay safe...** Your hotel should be structurally sound and in most cases offer sufficient protection in the brunt of a hurricane. However it is always advisable to ask the hotel management whether it is designed to withstand the forces generated by the hurricane. Going outside during a hurricane is not advised as high winds and flooding can be a serious hazard. When inside your hotel avoid the weak points such as exposed glazing or low lying areas prone to flooding.
- **Avoid the aftermath...** When travelling to an area recovering from a hurricane it is advisable to check what the situation is prior to travelling. Make sure that you can get to the hotel safely and that they are ready for guests.